

Leading NYC SMB Alternative Financing Firm Hiring Collections Associate

At 6th Avenue Capital, we know there are better ways to finance business growth. A leading alternative funder, we provide small and mid-sized businesses (SMBs) with fast, equitable access to capital. Join 6th Avenue Capital's growing team of good people, who are driven to get start-ups and established SMBs the money they need to take advantage of immediate business opportunities.

6th Avenue Capital, LLC, a privately-held investment firm in NYC, is hiring a Collections Associate. The ideal candidate has strong relationship management and problem-solving skills. This individual is resourceful and has good negotiation and customer service skills. This individual reports to 6th Avenue Capital's Collections Manager.

This position comes with substantial growth opportunities.

Responsibilities

- Track and manage accounts that have past due balances
- Contact accounts to resolve open balances
- Work with outside counsel (as appropriate) to formulate successful collections strategies, efforts and legal action
- Update and maintain accounts' payment status in 6th Avenue Capital's CRM and other systems
- Support Collections Manager
- Liaise daily with Business Development, and Underwriting teams, clients and other internal and external partners

Requirements

- 2+ years of work experience in a client service role and interest in alternative funding and technology
- Merchant cash advance experience preferred
- Proven ability to troubleshoot and negotiate accounts with good judgement
- Team player with positive attitude and strong interpersonal and relationship building skills
- Proficiency in Microsoft Office (Word and Excel)

No recruiters, please.